

EnergyCentral



Assistance programs help qualified customers

Central Hudson is reminding qualified customers to take advantage of programs that can help reduce monthly bills or provide much-needed assistance in paying down arrears balances.

Payment assistance options are available to qualifying customers, like the federally funded Home Energy Assistant Program (HEAP) grants which are now available, and the new Regular Arrears Supplement program that provides up to \$10,000 in utility arrears assistance to eligible households who are unable to pay their unpaid electric and/or gas utility arrears. Customer receiving HEAP also qualify for the Bill Discount program which provides a monthly credit of up to \$30 per month for gas-heating customers and up to \$40 per month for electric-heating customers. Central Hudson also offers no-cost payment plans for customers looking to pay down their existing balances.

In addition to these programs, Central Hudson offers utility assistance

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At left, Central Hudson employees volunteered at Columbia Opportunities. Above right, employees donated and helped distribute diapers to local families. Right, 30,000 LED light bulbs were donated to the United Way, People's Place and other nonprofits.



\$1.4 MILLION

CONTRIBUTED TO THE COMMUNITY, ECONOMIC DEVELOPMENT SUPPORT

Central Hudson, employees continue tradition of giving back in 2021

Central Hudson and its employees continued their tradition of giving back to the communities they serve this year, providing more than \$650,000 in financial support to local community service organizations and for small businesses support and other local causes; and nearly \$780,000 in approved economic development funding to attract and retain businesses and jobs in the Mid-Hudson Valley.

“Although there are signs of recovery, the COVID-19 pandemic contin-

ues to impact our region,” said Charles A. Freni, President and CEO of Central Hudson. “I’m proud of our entire team as they’ve shown extraordinary generosity at a time when our communities need it most.”

Central Hudson and its employees’ charitable efforts provided support to local not-for-profit community service and small business organizations:

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FOR MORE INFORMATION ABOUT THIS PUBLICATION OR TOPICS APPEARING IN THIS EDITION, CONTACT ASSOCIATE DIRECTOR OF MEDIA RELATIONS **JOE JENKINS**

PHONE (845) 486-5840
 EMAIL JJKENKINS@CENHUD.COM

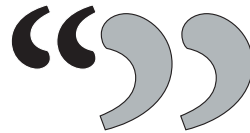
Giving: Employees volunteer at community organizations

- Each year, Central Hudson employees lead a campaign to raise funds for the United Way, and each year, the company matches those employee contributions to the Community Fund. In 2021, more than \$394,000 was raised by Central Hudson, its employees, retirees and board of directors.
- Central Hudson extended more than \$205,000 to local agencies and business groups by sponsorship of community events that raise awareness, promote the local economy and support non-profit programs.
- Individual employee contributions to community service organizations are matched by the Employee Matching Gift program. During 2021, employees and Central Hudson contributed more than \$25,000. Central Hudson will match employee gifts made to eligible 501(c)(3) organizations that provide services within the utility's eight-county service territory of up to \$500 per employee annually.
- In 2021, Central Hudson matched more than \$27,000 in customer contributions to the Good Neighbor Fund. This is a last resort grant toward utility bills for families and individuals facing financial hardship, and includes special grants to veterans and military families as a part of this program. During 2021 and 2022, Central Hudson has committed up to \$200,000 in grants to residential customers that have been impacted by COVID-19 but are ineligible for other federal and state assistance.



- Employees of the utility also contributed thousands of hours as volunteers for various community support organizations.

In addition to charitable giving, Central Hudson provided economic develop-



Central Hudson and our employees have provided nearly \$8 million in local community and small business funding and more than \$8.6 million in economic development grants since 2010.

CHARLES A. FRENI
PRESIDENT & CEO
CENTRAL HUDSON

ment grants totaling \$224,000 to support and retain local businesses; and Central Hudson's Back to Business Funding program, committing up to \$1 million in grants to help pay down new working capital loans taken with participating local banks, provided additional funding. In 2021, nearly \$20,000 has been applied to loans taken by local small businesses and to date the program has funded nearly \$500,000 in loan reductions.

"Central Hudson and our employees have provided nearly \$8 million in local community and small business funding and more than \$8.6 million in economic development grants since 2010," said Freni. "We're grateful for the opportunity to continue our support of the communities we serve."

For more information on Central Hudson's community service initiatives and economic development programs, visit www.CentralHudson.com/About-Us/Community. ✨

Help: Programs offer assistance with bills, paying arrears

grants through the Good Neighbor Fund, funded by customer contributions and matched by Central Hudson, which helps customers experiencing financial hardship who have exhausted all other forms of

payment assistance. Special grants for veterans and military families are also available.

Central Hudson is not currently terminating service to residential

customers and it is not charging fees for late payment. To learn more about assistance programs and payment options available to customers, visit www.CentralHudson.com/PaymentAssistance. ✨