

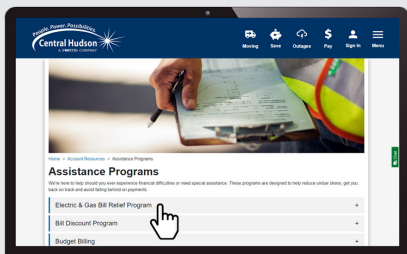
EnergyCentral



Phase 2 of Electric and Gas Bill Relief Program approved

Governor Kathy Hochul recently announced the approval of a Public Service Commission order to implement Phase 2 of the Electric and Gas Bill Relief Program in an effort to help residential and small commercial customers who were impacted by the COVID-19 pandemic manage past due balances on their utility bills.

Central Hudson has created a webpage with information on this program, and answers to frequently asked questions that you can use as a resource. Visit www.CentralHudson.com/PaymentAssistance and click on "Electric and Gas Bill Relief Program." ✨



Christopher Capone appointed as Central Hudson's new President & CEO

Central Hudson's Board of Directors announced its decision to appoint Christopher M. Capone as the company's new President and Chief Executive Officer on Monday, February 13. Capone takes over for Charles Freni.

"The Central Hudson Board of Directors believes the time is right for a change of leadership," said Margarita Dilley, chair of the Central Hudson Gas & Electric Board of Directors. "Chris has a demonstrated history of successfully navigating challenges and leading teams to positive outcomes. We are confident in his ability to move the organization forward and to communicate those results to all stakeholders clearly and consistently."

Capone's appointment as President and CEO is effective immediately.

"A key priority will be addressing the frustrations some customers have felt resulting from the implementation of the new customer billing system. We have hired a significant number of additional personnel including contact center employees and other professionals to work on these issues around the clock," said Capone. "More must be done and my commitment to you is I will be transparent about the progress we are making. There are more than 1,100 dedicated and talented professionals at our company who work tirelessly to deliver safe and reliable energy to their neighbors in communities throughout the mid-Hudson Valley. As the new CEO, I will work to support them so they in turn can support our customers."

Freni will remain with Central Hud-



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son to assist with the transition before retiring.

"Charlie has dedicated his professional life to Central Hudson, serving in a wide array of areas over 40 years," said Dilley. "The Board appreciates Charlie's leadership and service to the company, to the employees and to the community. We wish him well."

Capone started work at Central Hudson in 2003. Previous responsibilities have included executive oversight of accounting, treasury, risk management, internal auditing, enterprise support services and energy resources. Capone holds a bachelor's degree with honors from Marist College and earned a master's degree in Business Administration from Columbia University. ✨

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